

Deliverable 7.1

DISSEMINATION, COMMUNICATION AND

**EXPLOITATION STRATEGY** 





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0.2	5	Update table
0.3	6	Table of Contents
0.4	10	1.2 Summary and acknowledgement of the relevance of the Music360 business model
0.5	11	1.3 The True Value of Music
0.6	16	Table with WP7 - members
0.7	17	2.1 Objectives; details on written dissemination targets
0.8	23	Update 2.3 MEASURES AND CHANNELS
0.9	25	Update on publications and communication strategies
1.0	25	3.3 correction of EU EMBLEM
1.1	30	Annexes incl. dissemination tracker, content delivery and KPIs
1.2	33	Record dissemination of academic publications Annex 4.3
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## Music360 Consortium Partners

Partners	Short name	Country	Logo
Vrije Universiteit Amsterdam (Project Coordinator)	VU	The Netherlands	VIIJE UNIVERSITEIT AMSTERDAM
The Value Engineers B.V.	TVE	The Netherlands	TVE THE VALUE ENGINEERS
STICHTING TER EXPLOITATIE VAN NABURIGE RECHTEN	Sena	The Netherlands	sena
Vereniging Buma	Buma-Stema	The Netherlands	buma •  stemra
UNIVERSITAT POLITECNICA DE VALENCIA	UPV	Spain	UNIVERSITAT POLITÈCNICA DE VALÈNCIA
BMAT LICENSING SL	ВМАТ	Spain	bmat music innovation
GDA - COOPERATIVA DE GESTAO DOS DIREITOS DOS ARTISTAS	GDA	Portugal	GD Gestão dos Direitos dos Artistas
GT Musiikkiluvat Ltd	GTM	Finland	3
Irish Music Rights Organisation Company Limited by Guar	IMRO	Ireland	imro
AEPO-ARTIS	AEPO-Artis	Belgium	A E P O ARTIS





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### 1. Introduction

The purpose of this Communication, Dissemination, and Exploitation Strategy is to outline the approach and tactics that will be adopted to effectively share information regarding Music360. Through a combination of strategic content, collaborations, and targeted outreach, we will work towards making a meaningful and lasting impact on the music industry and its stakeholders. In this document, we outline our approach to disseminating information, engaging with our target audiences, and maximising the impact of our project across various channels. Our strategy is designed to ensure that our efforts align seamlessly with the overarching project objectives and contribute to the successful realisation of our mission.

Within the framework of Work Package (WP) 7 of the Music360 project, this document (D7.1) aims to provide a comprehensive blueprint for effectively conveying project objectives, progress, and outcomes to a wide range of stakeholders. All deliverables of WP 7 are listed below.

### Deliverables of WP 7:

- D7.1 Dissemination, communication, and exploitation plan version 1
- D7.2 Dissemination, communication, and exploitation plan version 2
- D7.3 Intermediate Policy Brief
- D7.4 Final Policy Brief
- D7.5 Final report on communication, dissemination, and exploitation
- D7.6 Dissemination, communication, and exploitation plan version 3

Finally, it is important to note that this strategy is a "live document" which will evolve during the project duration, as we might identify new stakeholders that require different communication and dissemination channels, or we might discover that some channels perform better than the others and we need to focus on those.





### 1.1 ABOUT THE MUSIC360 PROJECT

In Music360, we focus on the professional use of background music. Shops, bars, restaurants, sports clubs, cafés, radio & television stations, and other venues play music to improve the well-being of customers, create a brand identity, and eventually increase revenue. If they play music, venues are obliged to pay a fee to performers and record producers (called neighbouring rights on recordings) and to authors, song writers, composers, and publishers (called author rights on works). These fees are collected, often mandated by national intellectual property laws, by Collective Management Organisations (CMOs). CMOs operate on behalf of all right owners within the group they represent (e.g., performers, producers, authors, song writers, and composers) in a country and distribute the collected money to these right owners. CMOs ensure professional users do not need to pay each individual right owner for the use of their music, reducing the cost of managing the authorisations for the use of music and mitigating the legal uncertainty regarding the authorised use of music. Since sales of physical products (e.g. CD's) started decreasing, neighboring- and author rights have become an even more important source of revenue for right owners.

However there are two specific areas where there is room for improvement:

- 1) Currently, remuneration is often distributed using reference data such as the music played in a subset of radio and television broadcast stations or data from background music suppliers in a country. The use of reference data could lead to an unfair distribution of money. Due to the discrepancy between reality and the reference data, some right holders whose music is used are not adequately paid.
- 2) We advocate that a 'fair compensation' for the use of music should be based on the actual value of the music played in a venue. A proper metric might be the contribution of music to the positive decision of the customer to buy something, or even the increase in revenue. This metric will allow for the value created by the use of music to be measured and fairly shared between the music users and the music creators.





# 1.2 SUMMARY AND ACKNOWLEDGEMENT OF THE RELEVANCE OF THE MUSIC360 BUSINESS MODEL

In deliverable 5.1, the first version of the Music360 business model is presented. Here we summarize the most important characteristics of the business model.

The intended **audience** (customers) are:

- CMOs for authors (lyricists, composers, arrangers) and publishers, and CMOs for performers (featured musicians and session musicians) and producers.
- Creators, who are a member of a CMO.
- Venues where (background) music is played.
- Music branding companies interested in the value of music for a brand.

### Additional customers may be

- Publishers, record companies, distributors
- Background music providers
- Audio recognition companies
- Data curation and aggregation companies
- Digital services providers (DSP), i.e. music streaming providers
- Consumers, journalists, broadcasters, independent production companies, advertising agencies
- Researchers
- Lobby organisations
- Policy makers

Dissemination activities are developed to reach out to these customers, amongst others to better understand their for the main services provided by the platform such as:

 For creators and CMOs, the platform will provide data about when and where their songs are played as background music, integrated across CMOs.





This will allow creators in their career planning, and help CMOs to distribute rights based on more accurate knowledge of the music usage.

- For venues, the platform will provide support for experiments to test the impact of background music on employees and customers, their revenue (for commercial entities) or mission (for non-profit organisations).
- Other stakeholders include policy makers, production companies, marketing organisations, journalists and others interested in the music ecosystem. For these stakeholders, the platform will offer services to provide aggregate information about the ecosystem.

### 1.3 THE TRUE VALUE OF MUSIC

Music is a universal language that transcends borders and connects people from all walks of life. Its value, however, extends far beyond mere entertainment. Let's explore the multifaceted value of music, from its economic impact to its profound influence on our emotional well-being.

### **Emotional and psychological benefits**

Music has an unparalleled ability to evoke emotions and memories. Listening to a favourite song can transport you back to a specific moment in time, evoking feelings of nostalgia, joy, or even sorrow. This emotional connection is powerful and can significantly impact our mental health. Research has shown that music can reduce stress, alleviate anxiety, and even aid in the treatment of depression. The therapeutic use of music, known as music therapy, harnesses these benefits to help individuals cope with mental health issues and improve their overall well-being.

### **Economic impact**

The music industry is a major economic force, generating billions of dollars annually. This includes revenue from record sales, streaming services, live performances, and background music. Additionally, music events and music in venues contribute significantly to local economies.

• The global music industry generates significant revenue.





- The industry supports millions of jobs worldwide.
- Music events boost local economies.
- Music in venues has a positive influence on sales and wellbeing of the staff

### **Commercial opportunities**

In the digital age, the opportunities for commercial success in the music industry have expanded dramatically. With the rise of streaming platforms, independent artists can reach global audiences without the need for major record labels. This democratization of music distribution allows for a more diverse range of voices to be heard.

- Music platforms provide new revenue streams for artists.
- For Independent Artists it is easier to access global audiences without major labels.
- More opportunities for diverse musical expressions.

### Social and cultural influence

Music is an integral part of cultural identity and heritage. It reflects the traditions, values, and history of a society. Through music, cultures express their unique stories and preserve their heritage. Moreover, music has the power to bring people together, fostering social cohesion and community spirit. Of course, these aspects will be harder to assess by means of numbers, but the measurable origin of music might give some insights.

- Music helps preserve and transmit cultural heritage.
- Music brings people together and fosters a sense of community.
- It facilitates cultural exchange and understanding.

### MUSIC360

Whitin the Music360 platform we are trying to assess several of the various angles of the true value of music. If we zoom in, in many cases, we can quantify the value of a specific part in the ecosystem. The biggest challenge is in connecting all the dots. On the other hand, please bear in mind that if we zoom out, you can state that the





true value of music is immeasurable. It enriches our lives emotionally, enhances our cognitive abilities, drives economic growth, and strengthens social bonds.

### **Transparency**

Whether you're a listener, a performer, or a member of the music industry, the impact of music is profound and far-reaching. So just embrace the power of music and recognize its invaluable contribution to our world. Incorporating music into our lives not only provides joy and entertainment, but also supports mental health, education, and the economy. Music360 is aiming to create transparency within the music ecosystem so that it will be easier to understand and appreciate the true value of music from the different angles. We can ensure that music continues to enrich our lives and our societies for generations to come.

### 1.4 THE MUSIC360 CONSORTIUM

The Music360 consortium is built on the core members of the background music value chain:

- Collective Management Organisations (CMOs). Four CMOs (SENA, Buma, GDA, and IMRO) and one joint venture of two Finnish CMOs (GTM) are involved in the project, representing four EU countries.
- ↑ Music Innovation Company. Crucial is the participation of BMAT, who develops technology to measure the music played in venues.
- Research universities. VU Amsterdam and UPV are the two universities involved to work on research, theory development and evaluation.
- Lobbying company. As the Association of European Performers' Organisations, AEPO-Artis represents the interest of 38 performers' organisations by connecting with policy makers.





An ecosystem design company. TVE is involved in the design of the required business models and governance structures, with tools and techniques, to understand the implications of these innovations for the music ecosystem.

Creators and music users are not partners in the consortium but will take part in the living labs via their respective CMOs. The consortium met between 4-6 September at UPV, Valencia. The feedback and new insights are integrated in this version of the Strategy.

#### 1.5 KEY CONCEPTS

- Communication. The goal of communication is to inform, promote and communicate the project activities and results with the identified target audience. Communication involves creating and maintaining effective channels of communication, which enables the consortium to raise awareness and create visibility for the project as well as for the respective partners.
- Dissemination. The goal of dissemination is to maximise the impact of the project by raising awareness of its outcomes and promoting the uptake of project outputs by others, including policy makers, industry professionals, researchers and educators. Dissemination activities may include publishing scientific publications, project reports, and presenting at conferences. The knowledge and project results are made available for others to use (free of charge). Building on what has been done will provide the opportunity to others to go a step forward and work towards the aim of the project, which is to have fairer and more transparent distribution and compensation.
- **Exploitation.** Exploitation refers to the strategic and deliberate use of the results, outcomes, and intellectual assets generated within a project to achieve maximum value, impact, and benefit. It involves effectively capitalising on the knowledge, innovations, technologies, or solutions developed during the project's lifecycle to create tangible and sustainable value for stakeholders, end-users, and the broader community. Exploitation encompasses activities such as commercialisation,





dissemination, technology transfer, partnerships, and knowledge sharing, all aimed at translating project outputs into real-world applications, products, services, or improvements. The goal of project exploitation is to optimise the practical utilization of project outcomes and contribute to advancements, economic growth, or societal progress.

The three concepts are interrelated and often reinforce one another to ensure that the benefits of projects or initiatives are effectively shared and put to use. The figure below (source: EU) shows the three concepts with their definitions, the target audience, and how/when/and why to implement each of the concepts.







## 2. Communication, Dissemination, and Exploitation Strategy

A committee has been formed for WP7 with one representative from each partner institution (see table below). These committee members are involved in setting the communication, dissemination, and exploitation strategy. Furthermore, they will support in the preparation, implementation, monitoring and evaluation of communication and dissemination activities and material.

Consortium Partner	WP7 - member
VU Amsterdam	Mekky Zaidi, Jorn Dormans, Lima Kohestani, Kousar Aslam
UPV	Oscar Pastor, Gio Giachetti
Buma	Frank Lucassen
SENA	Sander Teekens, Ralph van Hulzen
GDA	Bruno Gaminha, Francisco Galope, Marinana Velez
IMRO	Lisa Ni Choisdealbha
GTM	Piia Moore
AEPO-Artis	Nick Yule
TVE	Roel Wieringa
ВМАТ	Denis Guilhot

### 2.1 OBJECTIVES

The key objectives of a communication strategy are essential for ensuring that the intended audience receives the intended message. By implementing these mitigation actions, the Music360 project aims to achieve and enhance its impact on raising awareness about the value of music, informing stakeholders about rights, and increasing visibility for the platform. For the Music360 project, we have defined the following communication objectives:





To raise awareness about the value of music. To contribute towards fairer compensation systems for right holders in the music industry, it is necessary to demonstrate the value of the music. By highlighting the value of music, we take a step toward creating an ecosystem where creators are rightfully acknowledged and compensated, fostering a sustainable and thriving musical landscape for all.

# Details on how to achieve this objective and set targets

- ★ Utilize the whitepaper to convey the project's mission, objectives, and the importance of music value. Already published
- ★ Develop a short animation video summarizing the whitepaper's key points for engaging visuals. Planned to be produced at the end of the summer 2024.
- ★ Organize webinars/podcasts discussing the findings and implications of the project to reach a wider audience. Yet to be planned, but roughly after the summer break of 2024
- ▶ To inform and engage relevant stakeholders about rights of right-holders. By engaging stakeholders, including policy makers, in a comprehensive dialogue about rights, we pave the way for a harmonious balance between artistic expression and fair compensation.

# Details on how to achieve this objective and set targets

- ★ Incorporate information about rights and responsibilities of right-holders in dissemination materials like brochures and posters. We will add the Funded by EU Logo. We also aim to create extra poster and banner with a more digital visualisation.
- ★ Host targeted events or workshops specifically for stakeholders like Collective Management Organizations (CMOs) and policy makers to discuss rights and legal aspects. These events will be planned through an event tracker excel.
- To create visibility for the Music360 platform. The Music360 platform, designed to collect, analyse, and share data, holds the potential to reshape the compensation landscape for right-holders. In order to maximise the potential of this platform, it is





key to collaborate with stakeholders in the music sector. Therefore, we need to engage with them and involve them in the platform development and implementation.

# Details on how to achieve this objective and set targets

- ★ Ensure consistent branding and messaging across all dissemination materials, including the project website and social media channels. Through an academic publications tracker (excel) we will produce blogs and papers.
- ★ Leverage existing networks of project partners for wider outreach and promotion. Using the music360 linked and music360 website, we will distribute the content of the academic papers.
- ★ Explore opportunities to publish articles in music industry magazines or platforms to increase visibility. We will select a number of appealing magazines and pro-actively distribute the academic papers

### 2.2 TARGET GROUP

The term "target group" refers to specific audiences or segments that the project aims to reach, engage, and communicate with. These target groups are strategically identified to ensure that the project's messages, content, and initiatives effectively resonate with the intended recipients.

The target group consists of the main audience or stakeholders that the communication strategy primarily focuses on, who hold relevance to the project's goals and can contribute to its success.

# Details on how to reach the target groups and set targets

- ★ Tailor communication strategies for each target group. For example, we use LinkedIn for professionals like academics and researchers and explore the X platform as an alternative channel.
- ★ Engage with policy makers through targeted outreach campaigns, such as sending personalized emails or organizing dedicated briefings. Here we work in close contact with AEPO ARTIS.





Below, we have listed the target group of the communication, dissemination, and exploitation activities in the project. The stakeholders targeted in this project are the ones who operate at European and (within Europe) national level.

- Collective Management Organisations (CMOs). CMOs are a primary target group in a project about fair and transparent ecosystems in the music industry due to their pivotal role in managing and administering rights and royalties on behalf of creators. Their involvement is crucial for ensuring that the activities and results of the Music360 project are aligned with the landscape in which CMOs operate, in order to maximise the utilization of the outcomes of the project. Here is why CMOs are a key focus:
  - o **Rights Management:** CMOs are responsible for collecting and distributing royalties to right-holders, including artists, songwriters, and composers. By engaging CMOs, the project can directly impact how royalties are calculated, collected, and distributed, ensuring fair and transparent revenue flows to creators.
  - o **Transparency Advocacy:** CMOs play a significant role in advocating for transparent industry practices. Engaging them in discussions about fair revenue distribution can lead to reforms that benefit both creators and the broader music ecosystem.
  - o **Education and Empowerment:** CMOs can educate rights-holders about their rights, royalties, and the importance of transparent ecosystems. Their involvement ensures that creators are informed and empowered to make informed decisions about their creative work.
  - o **Data and Analytics:** CMOs handle vast amounts of data related to music usage and royalties. Collaborating with CMOs can provide valuable insights into consumption patterns, revenue sources, and trends, contributing to the project's research and initiatives.
  - o **Policy and Advocacy:** CMOs often engage in policy discussions and negotiations with industry stakeholders. By involving CMOs, the project can advocate for policy changes that prioritise transparency, ethical practices, and fair compensation.





- **Right-users.** Right-users, which include businesses (e.g., venues, bars, restaurants, stores, shopping malls, salons, barbershops, hospitals, gyms, hotels, or any other public place) play a critical and vital role in the background music ecosystem and compensation for royalties due to their important role as payers for performing licenses they. Here's why public right-holders are a key focus:
  - o **Support for Artists:** Right-users who understand the challenges faced by artists and creators are more likely to actively support them. Transparent ecosystems ensure that artists receive their due compensation, incentivizing right-users to contribute to their favourite artists' livelihoods and careers.
  - o **Education and Awareness:** Many right-users may not be fully aware of the complexities of the music industry, including issues related to revenue sharing and artist compensation. By targeting them with educational campaigns and content, the project can raise awareness and encourage conscious consumption.
  - o **Advocacy and Influence:** In today's digital age, right-users have a powerful platform to voice their opinions and influence change. Engaging right-users in discussions about fair compensation and transparent revenue distribution can lead to grassroots movements advocating for artists' rights and ethical industry practices.
  - o **Transparency and Trust**: Transparent and fair ecosystems will make public right-users more willing to pay for licenses and support the creative work of performers and songwriters. Having trust in the fairness of the revenue distribution will make them question CMO's capabilities and intellectual property rights less.
- **Right-holders.** Due to their integral role as creators and owners of intellectual property, involving right-holders, including artists, musicians, producers, composers, songwriters, and publishers, is essential to the Music360 project. Their participation and empowerment are essential for fostering a just and sustainable music ecosystem. Here's why right-holders are a key focus:
  - o **Income and Livelihood:** Many right-holders rely on their creative work as their primary source of income. Effective and usage-based revenue distribution





- ensures that collected royalties are spread more fairly and widely enabling them to sustain their careers and livelihoods.
- o **Empowerment and Awareness:** Educating right-holders about their rights, royalties, and industry dynamics empowers them to make informed decisions about their careers and financial well-being. Transparent ecosystems provide them with the information they need to negotiate better deals and navigate the industry.
- o **Creative Freedom:** Fair and transparent ecosystems can contribute to a more supportive environment for creative expression. When right-holders have confidence in the fairness of revenue distribution, they can focus on their art without concerns about financial exploitation.
- o **Building Trust:** Transparent practices enhance trust between right-holders and other industry players, such as record labels, streaming platforms, and publishers. This fosters healthier relationships and collaborations.
- Cultural Influence: Right-holders shape the cultural landscape through their artistic contributions. Empowering them with fair and transparent practices strengthens the broader cultural impact of the music industry.
- Policy makers and Legal entities. Due to their influential role in shaping the regulatory framework and legislative landscape that governs the industry, policy-makers are an important target group in this project. Their decisions and policies have a significant impact on how revenue is generated, distributed, and shared among various stakeholders within the music ecosystem, including right-holders, artists, and consumers. By engaging policy-makers, the project seeks to:
  - o **Influence Legislation:** Policy-makers have the authority to enact laws that promote fairness, transparency, and ethical practices within the music industry. Engaging with them allows us to advocate for policies that ensure proper compensation for creators, protect intellectual property rights, and establish mechanisms for transparent revenue distribution.
  - o **Address Inequities:** The music industry has historically grappled with issues of unequal compensation and lack of transparency. Policy-makers can address these inequities through regulatory changes that level the playing field for all stakeholders, including right-holders and emerging artists.





o **Educate and Raise Awareness:** Engaging policy-makers provides an opportunity to educate them about the challenges faced by right-holders and the potential benefits of a transparent ecosystem. This awareness can lead to informed decision-making that prioritises the interests of creators and fosters a thriving music industry.

Academics and Researchers. Researchers are a target group in a project about fair and transparent ecosystems in the music industry due to their critical role in generating evidence-based insights, informing policy changes, and driving academic discourse. Engaging researchers offers a range of benefits that contribute to the project's overall goals and objectives:

- o **Data Analysis and Insights:** Researchers have the expertise to analyse complex data related to music consumption, revenue distribution, and industry practices. Their analysis can provide valuable insights into the current state of the industry, highlighting areas that require transparency and reform.
- o **Evidence-Based Advocacy:** Researchers can produce empirical evidence that supports the need for fair and transparent practices within the music ecosystem. Their findings can be used to advocate for policy changes, industry reforms, and ethical standards.
- o **Awareness and Education:** Researchers can contribute to raising awareness about the importance of fair and transparent ecosystems through academic publications, conferences, and public lectures. Their work can educate stakeholders and the general public about industry challenges and potential solutions.
- o **Interdisciplinary Collaboration:** Researchers from various fields, such as law, economics, sociology, and technology, can provide diverse perspectives on fair and transparent ecosystems. Collaborating with interdisciplinary researchers enhances the project's holistic approach.
- o **Evaluation and Assessment:** Researchers can assess the effectiveness of implemented changes and initiatives, providing feedback on whether fair and transparent practices are achieving the intended outcomes.





### 2.3 MEASURES AND CHANNELS

To effectively communicate and engage with the diverse target groups, we have tailored a comprehensive content strategy that harnesses various channels, tones, and approaches to ensure meaningful interactions. We have listed below the channels and venues (online and on site) that will be used for communication, dissemination, and exploitation. The goal of targeted strategy is to enhance the engagement with each target group.

	Communication	Dissemination	Exploitation
	DIGITAL/ONLINE		
Website			
o Music360 website	X	X	
o Consortium partners' websites			
Social Media			
o Music360 LinkedIn page	X	X	
o Consortium channels			
<u>Newsletters</u>			
o Consortium partners' newsletters	X	X	Х
o Artist-exclusive newsletters	X	X	
Scientific Journals		Х	
Music360 data platform			Х
Policy briefs		X	Х





	(ON SITE) EVENTS		
Scientific conferences		Х	
E.g. Festivals (e.g., 'Los moros y cristianos de Torrent', see Annex 4.1: Event Tracker)	X	X	
E.g. Music Industry events (e.g., EuroSonic, Noorderslag and Westway lab) see Annex 4.1: Event Tracker)	X	X	
Events with relevant stakeholders (e.g., branch organisations, like SCAPR, CISAC, WIPO, IFPI) see Annex 4.1: Event Tracker)		X	

More detailed version for V2, deliverable 7.2 (August)

# Dissemination Strategies

- ★ Increase frequency of blog posts to bi-weekly to keep stakeholders updated on project progress and findings (see Annex 4.2).
- ★ Develop a timetable for producing academic papers to ensure timely dissemination of research results. See next 2.4 and Annex 4.3 with an overview of published scientific publications and planned for RP2.
- ★ Emphasize the true value of music in communication materials and consistently reinforce this message across various platforms. Here we create a blogpost, which will be made available on the Music360 website and through Music360 Linkedin.
- ★ Update the KPI tracker, including mitigation measures and persons responsible (see Annex 4.4 for the KPI tracker RP1).





### 2.4 PUBLICATIONS AND COMMUNICATION STRATEGIES

There are several strategies in place with regards to achieving the KPIs for publications as well as communication and dissemination strategies. The taskforce builds upon the lessons learned during the first project year. Firstly, we follow the following publication procedure.

### Music360 publications and conference proceedings

### 1. Acknowledgment of financial support

All publications and conference proceedings resulted from MUSIC360 must include the Horizon Europe logo and the following acknowledgement:

Unless the Commission requests or agrees otherwise or unless it is impossible, any dissemination of results (in any form, including electronic) must:

 display the EU emblem (when displayed together with another logo, the EU emblem must have appropriate prominence):



• include the following text (Disclaimer):

"The project Music360 has received funding from the European Union's Horizon Europe research and innovation programme under grant agreement No 101094872.

The opinions expressed in this document reflect only the author's view and in no way reflect the European Commission's opinions. The European Commission is not responsible for any use that may be made of the information it contains."

### 2. Approval procedure for publications

According to Article 14 of the Partnership Agreement, "the partners will take steps to guarantee that all staff involved in the project will respect the confidentiality of the





confidential information, will not disseminate it, furnish it to third parties excluding to affiliated companies of disclosing partner, or use the confidential information without the consent of the lead partner or the partner that supplied the confidential." Therefore, a publication approval procedure will be implemented to allow partners review the content of publications and protect sensitive or confidential information. All MUSIC360 project partners must be consulted for the approval of MUSIC360 publications;

- The review procedure takes place via email: the author sends an email to the MUSIC360 Project leard, attaching the draft publication/conference proceedings and indicating the full name of the Journal /Conference and deadline for submission.
- 2. The submission to MUSIC360 must take place **at least four weeks** in advance of the deadline for article submission and **at least two weeks** in advance of the deadline for conference proceedings;
- The MUSIC360 Project Lead partner will distribute the publication within 24 hours to all the MUSIC360 partners (review parties), requesting approval or objections within the stated deadline;
- 4. The MUSIC360 project office will also send a mid-term reminder (after two weeks for publications and one week for conference proceedings) to all review parties. Nevertheless, the MUSIC360 project office will not actively pursue the partners for approval or discussion of their objections. Any such initiative will be taken by the author him/herself;
- 5. Any objections to publication have to be sent by the review parties to the author(s), always informing the MUSIC360 Project leader.
- 6. If no objections are made, the author will receive an e-mail from the lead partner to confirm that the paper may be published. No response within the indicated period for review means tacit approval.
- 7. The final version of papers that are accepted for scientific journals, as well as the conference proceedings must be sent as a pdf file to the lead partner, within 24 hours of the submission deadline.

The approval procedure (steps 1 through 7) takes **four weeks** in total for publications, **two weeks** in total for conference proceedings and **One week** for blog entries and website news/material. If in the approval procedure an objection is raised, the





publication will be put on hold until the issue is resolved, or -in case of possible new IP- the filing of IP has been adequately secured.

Second, we keep track of the publication via a "**the Publication tracker**", See Annex 4.3. This includes the status (In preparation, Submitted, Accepted) and the timeline, as well as the conferences with the dates to ensure that each research team will reach the set targets.

Third, after the publication is accepted, the publication will be made available on the MUSIC360 website, a LinkedIn post will be made and the article will be discussed during the bi-weekly cluster meetings WP7 incl. all partners to discuss additional outreach measures and opportunities.

### 2.5 TONE OF VOICE AND APPROACH

♪ CMOs	<b>Tone of Voice.</b> Collaborative, informative, and solution-driven.							
	Approach. Sharing insights on optimising collective management							
	practices, showcasing success stories, and addressing challenges							
	through interactive discussions.							
↑ Right-holders	Tone of Voice. Empowering, appreciative, and artist-centric.							
	Approach. Spotlighting artists' stories (behind-the-scenes),							
	providing educational resources on rights and royalties, fostering							
	peer-to-peer connections, and celebrating their creative							
	ourneys.							
	, , , , , , , , , , , , , , , , , , ,							
Right-users	<b>Tone of Voice.</b> Informal, relatable, and enthusiastic.							
	Approach. Showcasing the value of supporting artists, and							
	encouraging user-generated content that expresses their							
	connection to music.							
↑ Policy-makers	Tone of Voice. Authoritative, evidence-based, and collaborative.							
and Legal entities	Approach. Presenting research findings on the economic and							
	cultural significance of a transparent music industry, inviting them							
	to shape policies, and fostering dialogues with legal experts.							





↑ Academics	Tone of Voice. Scholarly, inviting, and knowledge-driven.
and researchers	Approach. Offering access to project data, facilitating research
	partnerships, and hosting academic symposiums to share findings
	and insights.

## 3. EU Rules, Regulations, and Guidelines

### 3.1 INCLUSIVE LANGUAGE

To ensure that a wide range of audience feels included and represented in the project, particular attention will be paid to the use of inclusive language. The language used in all communication will try to avoid any bias or assumption regarding the recipients that might make some people feel excluded because of age, race, gender, profile. Therefore, the following strategies will also be adopted:

- ▶ Use of multiple communication channels. To reach a wide range of stakeholders, we will use multiple communication channels such as social media, emails, text messages, radio, and television.
- ▶ Use plain language and avoid jargon. Using simple language that is easy to understand by everyone is important. Avoiding technical jargon and acronyms will make the communication more accessible.
- ▶ Engage with local communities and stakeholders. Engage with local communities and stakeholders by involving them in the project and seeking their input. This will ensure that their voices are heard and that their needs are taken into account.
- ▶ Ensure accessibility. Make sure that communication materials are accessible to people with disabilities. For example, by providing materials in large print formats, when needed.
- ▶ Monitoring and evaluation of the communication strategy. Regularly monitor and evaluate the communication strategy to ensure that it is effective and that the needs of all stakeholders are being met.





### 3.2 DATA PROTECTION AND GDPR

Since May 2018, anyone who collects or in any way uses personal data of individuals for professional purposes must comply with the General Data Protection Regulation (GDPR). All data collected and used within the project will be handled according to this regulation.

### 3.3 EU EMBLEM

All recipients of EU funding have a legal obligation to explicitly acknowledge that they have received EU funding. It is required that all recipients, managing bodies, and executing collaborators of EU funding ensure the prominent display of the EU emblem and funding acknowledgment statement on all communication materials, dissemination efforts, as well as any equipment, infrastructure, vehicles, supplies, or outcomes that are financed through the grant.

### How to display the EU emblem and funding statement

Add the funding statement next to the official EU emblem:



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement.





## 4. Annexes

## 4.1 EVENT TRACKER - Dissemination Tracker\_Music360

## Access upon request:

https://docs.google.com/spreadsheets/d/1Q0jZwjJWZzys6kubJ4L2KTNmL7eJ1bmg/edit?gid=581623136#gid=581623136

1	Name of Event	Type of Event	Date	Objective	Location	Number of participants	Target group	Main Partner	LINK
2	Les Rencontres d	Conference	15/6/23	Dissemination o	Tourcoing	150	Music and Music	BMAT	https://www.youtube.com/watch?v=7UYd8QqU0J4&list=PL92M8pPHw-bLAxSwrav1k3avRk
3	CAISE 2023	Conference	12-16/6/2023	Dissemination o	<sup>†</sup> Zaragoza	200	IT Sector, Resear	UPV	https://caise23.svit.usj.es
4	BMT 2023	Conference	13-15/7/2023	Dissemination o	l Valencia	50	Researchers from	UPV	https://bmt.webs.upv.es https://doi.org/10.4995/BMT2023.2023.17398
5	El rall (Apunt rac	Radio program	10/11/2023	Dissemination o	l Valencia	42.000	Public regional r	UPV	https://www-apuntmedia-es.cdn.ampproject.org/c/s/www.apuntmedia.es/programes/el-ra
6	Living lab Torren	Press news	8/3/2023	Dissemination o	National press	3.988.582	Spain audience	UPV	See VRAIN report
7	UPV participatio	Press news	9/8/2023	Dissemination o	l Valencia	32.000	VRAIN and UPV	UPV	https://vrain.upv.es/primeros-avances-del-proyecto-que-medira-el-valor-de-la-musica-con-
8	SENA RvT en RvA	Study day	11/13/2023	Dissemination o	f Hilversum	20	Decision makers		
9	Disrupt Open Cu	Hackaton	16/12/2023	Dissemination	Barcelona	30	Music and Music	BMAT	https://culturehackbcn.com/
10	Music and IA aft	Conference	16/11/2023	Dissemination	Barcelona	50	Students and de	BMAT	https://paral-lel62.cat/en/programacio/tarda-de-musica-i-ia-einessellesmusicmusicdataupo
11	POEM	Scientific Conference	3 - Dec 1, 2023	Dissemination	Vienna	13	Scientists		
12	ESNS 2024	Conference	19/1/2024	Dissemination	Groningen	50	Music industry p	BumaStemra SE	ESNS Conference - The value of your music
13	Measure of Mus	Conference	25/2/2024	Dissemination	Online	3500	Music industry p	BMAT	https://conference.measureofmusic.com/talks/measure-of-music-sunday-kick-off/
14	EC conf event	Conference	22/2/2024	Dissemination	Brussels			TVE	https://www.linkedin.com/feed/update/urn:li:activity:7166038489459896322
15	Berklee visit	Presentation	29/2/2024	Dissemination	Barcelona	25	Music industry s	BMAT	https://www.linkedin.com/feed/update/urn:li:activity:7168935632851955712
16	Finnish Living La	Press release	28/3/2024	Dissemination				GTM	https://www.musiikkiluvat.fi/tutkittua-tietoa/suomalaisissa-kauppakeskuksissa-tutkitaan-m
17	Finnish Living La	Press news	28/3/2024	Dissemination				GTM	https://www.vantaansanomat.fi/paikalliset/6661294
18	Finnish Living La	Press news	28/3/2024	Dissemination	Feedbackly			GTM	https://www.feedbackly.com/blog/feedbackly-helps-research-the-influence-of-music-on-en
19	Finnish Living La	Press news	28/3/2024	Dissemination	Several newspap	ers		GTM	https://drive.google.com/file/d/1ECRrxmf2qntdlhtussEnlfkQZH5QafRm/view?usp=drive_lir
20	WestWay Lab	Conference	12/4/2024	Dissemination	Guimarães	20	Music industry p	GDA	https://www.westwaylab.com/en/evento/20240412-gda-presents-music360-a-360-degree-
21	Harbour of Musi	Conference	19/4/2024	Dissemination	Espoo Musiikin S	150 participants	Music industry p	GTM	
22	FILAIE	Conference	4/25/2024	Dissemination	Guatemala		Music industry p		https://drive.google.com/open?id=11QBGogrlswpqbzdGv0DsXpSBRocAcckR&usp=drive fs





### **4.2 TIMELINE CONTENT DELIVERY**

Partner	Next Website Blog	LinkedIn Post	Contact	Mail	Following post
BMAT	1-5-2024	*adapt from Website	Denis Guilhot	dguilhot@bmat.com	15-11-2024
GTM	15-5-2024	*adapt from Website	Lauri Ogawa	lauri.ogawa@musiikkiluvat.fi	1-12-2024
TVE	1-6-2024	*adapt from Website	Roel Wieringa	roel@thevalueengineers.nl	15-12-2024
GDA	15-6-2024	*adapt from Website	Franciso Galope	francisco.galope@gda.pt	1-1-2025
IMRO	1-7-2024	*adapt from Website	Lisa Nichoisdealbha	lisa.nichoisdealbha@imro.ie	15-1-2025
BUMA	15-7-2024	*adapt from Website	Frank Lucassen	Frank.Lucassen@bumastemra.nl	1-2-2025
UPV-IT	1-8-2024	*adapt from Website	Oscar Pastor	opastor@dsic.upv.es	15-2-2025
VU-Business	1-9-2024	*adapt from Website	Ingmar Leijen	ingmar.leijen@vu.nl	1-3-2025





SENA	15-9-2024	*adapt from Website	Ralph van Hulzen	rvanhulzen@sena.nl	15-3-2025
VU-IT	1-10-2024	*adapt from Website	Jaap Gordijn	j.gordijn@vu.nl	1-4-2025
UPV-Business	15-10-2024	*adapt from Website	Maria de Miguel	mademi@omp.upv.es	15-4-2025
AEPO-ARTIS	1-11-2024	*adapt from Website	Nick Yule	nick.yule@aepo-artis.org	1-5-2025





### 4.3 SCIENTIFIC PUBLICATIONS (tracker)

### Published:

- Model-driven gap analysis for the fulfillment of quality standards in software development processes, Giovanni Giachetti,
   José Luis de la Vara & Beatriz Marín. Software Quality Journal. nr 23. 2023.
   https://link.springer.com/article/10.1007/s11219-023-09649-x
- Fluxing between conceptual models An experiment from e3 value to BPMN Conference. Torres, Isaac; Fantinat, Marcelo; Gordijn, Jaap. Proceedings of the 4th International Workshop on Blockchain and Enterprise Systems (BES 2023), 2023.
- Music360: Modeling the Value of Music. Giovanni Giachetti, Daniel Catalá, Blanca de Miguel, Conrado Carrascosa, María de Miguel and Oscar Pastor. <a href="https://ceur-ws.org/Vol-3413/paper15.pdf">https://ceur-ws.org/Vol-3413/paper15.pdf</a>
- The economic value of music: a literature review. de-Miguel-Molina, María; de-Miguel-Molina, Blanca; Catalá-Pérez, Daniel; Carrascosa López, Conrado; Pastor López, Oscar; Giachetti Herrera, Giovanni Andrés (2023). EN 5th International Conference Business Meets Technology (BMT 2023). (101 106). Valencia, España: Editorial Universitat Politècnica de València. http://ocs.editorial.upv.es/index.php/BMT/BMT2023/paper/viewFile/16709/8477

### Planned for reporting period 2:

- Intelligent Software Engineering for Assessing the True Value of Music
- Advances in Knowledge-Centric Systems Engineering
- Combining Model-Based Systems Engineering and Knowledge-Centric Systems Engineering in Practice
- Ontological perspectives for Interoperability in Music Valuation
- Model-Driven Engineering for Valuation of Non-Monetary Music Value
- Extraction Mechanisms in Digital Business Models
- Requirements Engineering in Digital Ecosystems The case of music intellectual property rights
- A use case for secure multi party computing Analyzing digital business ecosystems.





- Analysing Cultural and Social Values in the Consumption of Music. A Literature Review.
- Valor Social y Cultural de la Música de Moros y Cristianos.
- Análisis cualitativo de los valores social y cultural de la música en un supermercado

The planned publications are submitted to the relevant Scientific venues such as the Conference on Advanced Information Systems (CAISE), the Requirements Engineering conference (RE) the Requirements Engineering and Software Quality conference (REFS/Q), the Practice of Enterprise Modeling (POEM) conference, and the IEEE Conference on Business Informatics (CBI). Which venues we will choose depends on the deadlines of these venues, thematic positioning of the venue, etc.





### 4.4 KPIs TRACKER STATUS RP1

Action	Stakeholders	Indicator	KPI	M12 status	Mitigation measure
Create a web page with information					
about the project, short descriptions	Scientific peers,				
and links to results, containing also	stakeholders				
a closed part of project members	and general	Web page		Views: 1231	
only.	public	visits/year	25000	Visitors: 441	More posts
We will create social media					
accounts on Twitter, Facebook,				LinkedIn: 103	
TikTok and other media to spread		# of followers		followers, 3136	Increase number of posts and
interesting results of our project.	Stakeholders,	per account after		impressions	engagement of the consortium
Weekly updates.	general public	3 years	2500	Instagram???	members
Peer-reviewed scientific publications					Now that we start collecting results,
process using an Open Science		# of publications		2 Accepted; 2	present more papers (especially
approach.	Scientific peers	· '	10	Sent	confs)
Wikipedia entry about resulting	General public,	1			
Platform.	stakeholders	Visits/year	2000	0	Prepare Wikipedia entry





Presentations with demo at					
ESN/Noorderslag, Westwaylab, and		# of events		0 with demo	
other major music events.	Stakeholders	presented at	6	12 without demo	Prepare demo
Inform and align with SCAPR,					
CISAC and other branch		Presentation at			
organizations about this project and		member		4 (1*GEMA,	
its results.	Stakeholders	meetings	Half yearly	3*sister projects)	Connect with entities
Create a 10-minute webinar in					
which stakeholders can learn about		Number of times			
the Platform and its benefits.	Stakeholders	per year	2	0	Create webinar material
Create a 20-minute podcast to					
distribute information about the			4000		
Platform.	Stakeholders	Downloads/year	1000	0	Create podcast material
Create a 5-minute video of the					
project, professionally produced,					
that will be made available via the					
outlets of the project (website,		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	4000		
websites of the partners)	Stakeholders	Views/year	1000	0	Create video
Press releases for the printed press,					
radio, and TV.	General public	Frequency	Quarterly	2	???





		# of		1 (Oscar Pastor
Radio & TV appearance	General public	appearances	One each	UPV)
Demo at university scientific days of				
the prototype Platform at the end of		# of demos per		
the project	General public	university	One each	0

